CERTIFICADO • ZERTIFIKAT • CERTIFICAT • CERTIFICATE • SERTİFİKA • 證書

ISOSTAR GLOBAL

CERTIFICATE

This certificate

MEDİUM TELEKOMÜNİKASYON HİZMETLERİ TİCARET ANONİM ŞİRKETİ

Of the Company

ERGAZİ MAH. BATI BLV. C BLOK NO : 109 C İÇ KAPI NO : 13 YENİMAHALLE / ANKARA / TÜRKİYE

The facilities at the addresses have been audited by ISOSTAR GLOBAL and
Occupational Continuity Management System

ISO 22301:2019

It has been observed that the conditions are applied with in the following scope

Certification Scope

MÜŞTERİLERİNE VERİLEN VE HİZMET KATALOĞU ÇERÇEVESİNDE ELEKTRONİK BİLGİ VARLIKLARINI KULLANARAK GERÇEKLEŞTİRDİĞİ BİLGİ TEKNOLOJİ HİZMETLERİNİN (SABİT TELEFON HİZMETLERİ, TOPLU SMS HİZMETLERİ, FAKS HİZMETLERİ, SESLİ MESAJ HİZMETLERİ, SANTRAL HİZMETLERİ (KURULUM VE İLETİŞİM), ÇAĞRI MERKEZİ HİZMETLERİ, YAZILIM GELİŞTİRME HİZMETLERİ (CRM, MOBİL UYGULAMA YAZILIMI), SANAL SABİT VE MOBİL ŞEBEKE HİZMETLERİ, ALTYAPI İŞLETMECİLİĞİ HİZMETLERİ) ETKİN SUNUMUNU KARŞILAMAK VE KİŞİSEL VERİ İŞLEME HİZMETLERİ İLE BU HİZMETLERE İLİŞKİN FAALİYETLERİN YÜRÜTÜLDÜĞÜ ELEKTRONİK VE FİZİKSEL BİLGİ VARLIKLARINI KORUMA AMACINA YÖNELİK BİLGİ GÜVENLİĞİ VE GİZLİLİK FAALİYETLERİ

TO MEET THE EFFECTIVE PRESENTATION OF INFORMATION TECHNOLOGY SERVICES (FIXED TELEPHONE SERVICES, BULK SMS SERVICES, FAX SERVICES, VOICE MESSAGE SERVICES, SWITCHBOARD SERVICES (INSTALLATION AND COMMUNICATION), CALL CENTER SERVICES, SOFTWARE DEVELOPMENT SERVICES (CRM, MOBILE APPLICATION SOFTWARE), VIRTUAL FIXED AND MOBILE NETWORK SERVICES, INFRASTRUCTURE MANAGEMENT SERVICES) PROVIDED TO ITS CUSTOMERS AND PERSONAL DATA PROCESSING SERVICES AND RELATED TO THESE SERVICES. INFORMATION SECURITY AND PRIVACY ACTIVITIES FOR THE PURPOSE OF PROTECTING ELECTRONIC AND PHYSICAL INFORMATION ASSETS WHERE ACTIVITIES ARE CONDUCTED

Certificate First Issue Date / 27.08.2025

Certificate Validity Date / 26.08.2026

Certificate Release Date / 27.08.2025

Certificate No / OCMS-25-2708-20

Certificate Number and Date / 00/--

Certificate Period / 3 Years

ISOSTAR GLOBAL CERTIFICATION SERVICES B.V. • ISOSTAR GLOBAL

Onay / Approval

ISOSTAR GLOBAL

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